

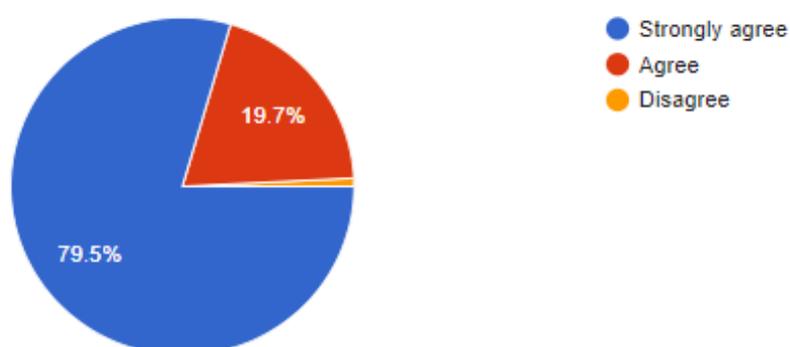
Parents Consultation Feedback 2020

Thank you for supporting us with feedback regarding our parent/teacher consultation event. We appreciate that we are reaching out to parents for feedback far more than usual this year and very much appreciate you taking the time to complete our online forms. The feedback from both parents and teaching staff will be utilised to plan for the next meetings. Following the introduction of a new lockdown this term we plan to hold these meetings via Zoom once again.

Feedback from parents was as follows:

1. I was able to book my appointment easily.

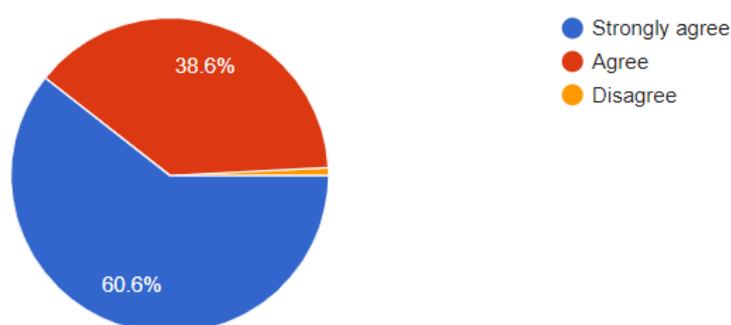
127 responses



1 parent disagreed. We received some emails/telephone calls into school as later slots were not available. These were then released and booked for parents. We recognise that some parents still prefer evening appointments so have planned later appointments for the next meetings.

2. I found the information sent home prior to the appointment helpful to support the access to Zoom

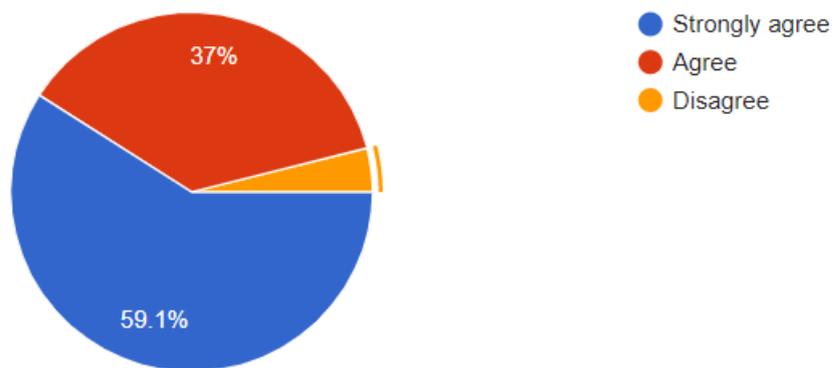
127 responses



All but one parent agreed or strongly agreed. In addition, 4 parents replied to say that they had experienced difficulty with Zoom. We are aware that a small percentage of parents did not book an appointment. If you are unable to access Zoom and would like some support with this we are able to help. As this was the first appointment of this type we contacted parents by telephone on this occasion to offer a telephone conversation instead. This won't be offered for the Spring term consultations.

3. The time slots available were convenient

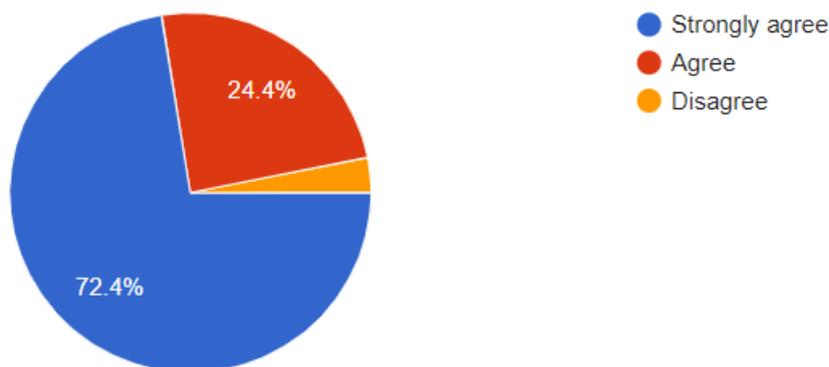
127 responses



5 parents disagreed: Analysis of the appointments showed that the majority of appointments offered were at the earlier times or later times. The times offered around the point of the end of the school day were left until last. This has been adapted for Spring term appointments.

5. I value a face to face virtual appointment as opposed to a telephone call

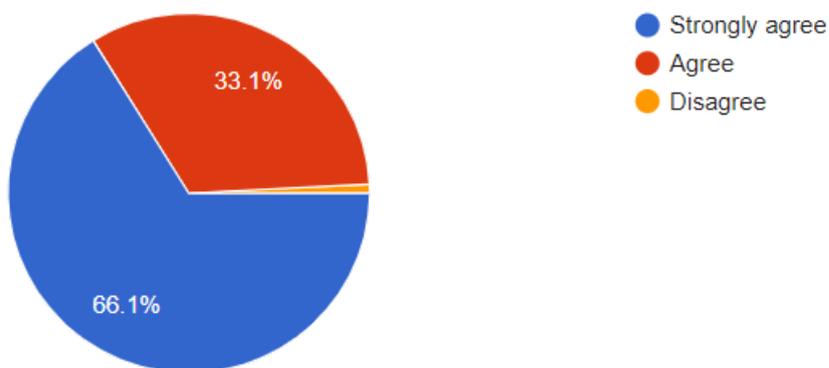
127 responses



The vast majority (97%) of parents agreed with this and therefore we will use this method again for the Spring term.

6. I found my appointment useful

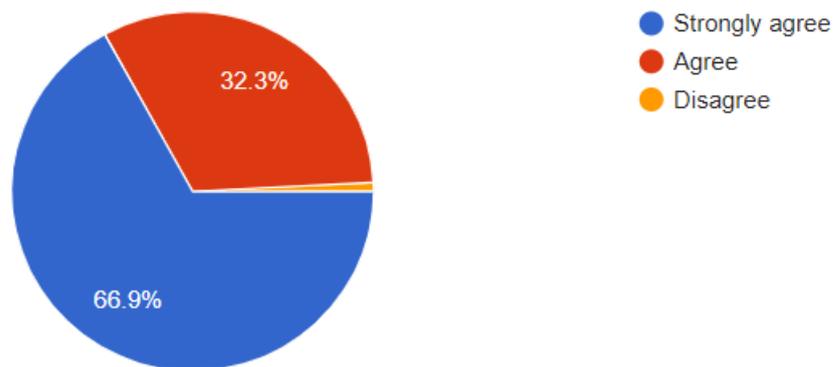
127 responses



Only one parent disagreed with this. Whilst the focus was on wellbeing for this appointment a large percentage of parents also queried their child's academic outcomes. This will be covered in detail in the next meeting.

7. I felt I could ask questions that were important to me

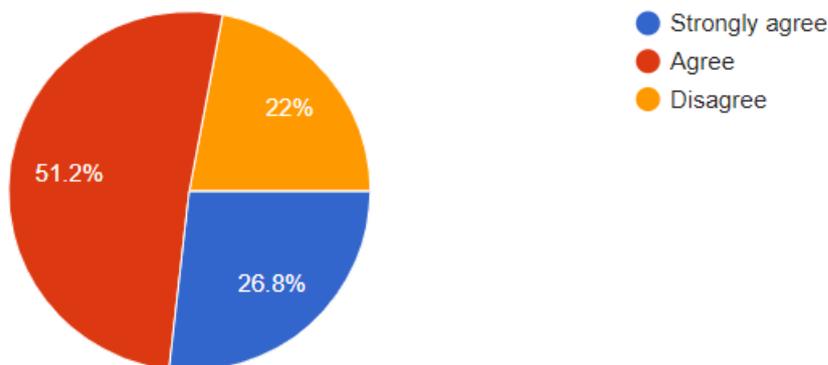
127 responses



One of our concerns for this method of meeting was to ensure that parents felt that they could have a conversation with the class teacher and feel involved in the process. We are pleased that all but one parent felt that this had been achieved. Additional feedback also requested the meetings to be earlier in the term due to not being able to have discussions with teaching staff during drop off or collection. This has also been taken into consideration in the planning for Spring 2021.

8. I found the Zoom meeting easier to attend than an appointment in school

127 responses



We are always looking for new opportunities to involve parents in the children's learning. We are disappointed not to be able to offer appointments in school however, this positive feedback highlights that some parents have found the virtual system easier to access and therefore we will look to utilise a balance between virtual and in school appointments in the future.

Actions from the feedback received relating to this feedback and teacher feedback:

- 1) Our next appointments have been moved forward and will be held on the week beginning the 18th January 2021. During this meeting formal assessments and targets will be shared.
- 2) Year 6 children will be invited to attend their appointment with their parents in readiness for the transition to secondary school.
- 3) The children will select a piece of writing, topic work and maths work to bring home prior to the meeting to share their learning with parents.
- 4) Timings have been adapted- one appointment block will start at 4.00pm and finish at 6.30pm and the second date will commence at 1.30pm and conclude at 6.00pm.
- 5) A telephone option will not be offered. Please inform us if you need support to access Zoom.

- 6) We will use the ParentMail system to book appointments. The Zoom invite will ensure that the appointment time is clear.

Further details will be sent about the Spring term meetings at the end of the term. Once again, thank you for your continued support.